

## **Solid Waste FAQ:**

Below are some frequently asked questions pertaining to garbage services:

### ***Who is included in the Cache Waste Consortium (CWC) service agreement?***

Residents and businesses in the following cities/towns are included in the CWC service agreement: Amalga, Clarkston, Hyde Park, Hyrum, Mendon, Millville, Newton, Nibley, North Logan, Paradise, River Heights, Trenton, Wellsville and Unincorporated Cache County areas.

### ***When is Commercial service starting?***

Commercial waste service is starting in a phased approach. The first customers were notified of service starting July 31<sup>st</sup>. All commercial customers in the CWC service area will transition to WM (Waste Management) service by October 1, 2023. WM will send a postcard to the company billing address to notify the business of the start date for WM service.

### ***When is Residential service starting?***

Residential waste collection service will begin October 1, 2023.

### ***Will my schedule change?***

WM is evaluating the current routes and will update residents of their collection dates via a mailer in mid-September.

- Trash will be collected once per week.
- Recyclables will be collected once every two weeks. WM will collect clean plastic bottles, milk jugs, tin and aluminum cans, paper and cardboard.
- In North Logan, residential green waste will be collected every other week through October 31, 2023.

### ***Will I get a new can (bin)?***

Your current containers will be purchased from Logan City and will be owned by WM. As WM starts service, you will continue to use the same containers.

### ***Who will bill Residential customers for service?***

For residential service, individual cities will continue to bill their residents as part of their monthly utility bill. WM will bill the individual cities.

### ***Who can I contact for more information?***

Commercial customers can contact WM at 800-796-9696 with questions about their service. Please be sure to indicate you are located in Cache County (or indicate your specific city). Residential customers should call their cities/towns.